

Dear [REDACTED]

Thank you again for trusting Employee Rights Group to represent you in the above-referenced matter. In an ongoing effort to ensure that we provide our clients with the best legal representation possible, we ask each client to complete a survey at the conclusion of their case. Your feedback is important to us and we hope that you will take the time to answer the questions outlined below.

SURVEY

Please rate Employee Rights Group in the following categories, using the scale below.

- 1 = poor
- 2 = fair
- 3 = average
- 4 = good/above average
- 5 = excellent

A. <u>Categories</u>	<u>Score (please circle one)</u>				
Communication Ability	1	2	3	4	5
Responsiveness	1	2	3	4	5
Quality of Service	1	2	3	4	5

B. Overall Satisfaction of Services

- 1) Would you recommend the services of Employee Rights Group in the future? *yes + I have*
 - 2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.
 - 3) Please provide any additional feedback or comments that you may have regarding the service you received at Employee Rights Group. *Very professional and didn't charge me for every mailing or copy of papers like my other lawyer did*
- Please return the survey to our office via email or regular mail using the enclosed self-addressed stamped envelope.

Thank you for taking the time to complete this survey and choosing Employee Rights Group to handle your case. Please do not hesitate to contact our office should you require legal services in the future.

Sincerely,

Adrienne S. Hansen